



System-Level Change: International Perspectives Australia

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INTERNATIONAL CONFERENCE ON PHYSICIAN HEALTH[®]

AMA
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Faculty/Presenter Disclosure

Presenter: **Margaret Kay**

Relationships with commercial interests: **Nil**



Australia



- Australasian Doctors' Health Network
- Conference – every two years – since 1999

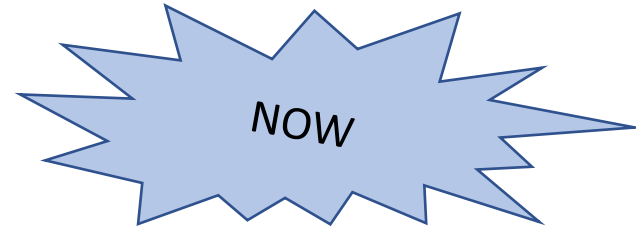




Enabling change

When

- When
- Where
- How





Considering the Landscape

- **Patient quality and safety**

- Evidence
- Belief

Where

- **Reinforcing environment** – Beyond our health system

- Regulatory
- Insurance / Accreditation
- Education

- **Breadth** of physician health issues

- Broadening the conversation enables engagement





Dimensions for Action



1. Preparation

- Purposeful in message and action
- Informed by experience
 - Clinical
 - Research
- Independent support

How



Dimensions for Action

2. Work with the System

- Medical system is a Complex System
- Linear solutions are problematic
- Monitor for unintended consequences

How

Leadership
training





Dimensions for Action

- Many and diverse components
 - We need them all
- Enable emergent processes
 - Small meaningful steps
 - Interactions are key
 - Language of the interactions matters
- Compassionate leadership

How



Responsive Engagement

Doctors' Health Discourse





Even our smallest step matters

To be together

- Share (compassion)
- Encourage (passion)
- Enable direction (compass)



https://www.google.com/search?client=firefox-b&biw=1280&bih=557&tbm=isch&sa=1&ei=t2e4W_jrElmvoATgu5boCA&q=messy+flock+of+birds&aq=messy+flock+of+birds&gs_l=img.3...74284.77507.0.77614.20.13.0.0.0.362.1703.2-3j3.6.0....0...1c.1.64.img..14.3.907...0j0i67k1.0.4vc6cPj37Co#imgcr=AUA2TqZzKCK4XM:





Our smallest step

To be together

- Share (compassion)
- Encourage (passion)
- Enable direction (compass)

That's **How** we get to
where we want to go



<https://blog.itil.org/2015/01/allgemein/self-organized-teams-where-great-things-start/>





Thank
You

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dhaswa
doctors' health advisory service
western australia

ADHC 2019
AUSTRALASIAN DOCTORS'
HEALTH CONFERENCE
22-23 NOVEMBER 2019
PERTH AUSTRALIA

SAVE THE DATE
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www.ruralhealthwest.eventsair.com/2019-adhc

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